



## HB8 MCO Payment Coordination FAQ

Q: What is House Bill - 8?

A: HB8 is an ACT relating to ground ambulance service providers enacted by the General Assembly of the Commonwealth of Kentucky. The bill allows Kentucky emergency medical services providers to benefit from enhanced federal Medicaid payments for ground ambulance services. A link to the legislation has been provided below.

<https://apps.legislature.ky.gov/recorddocuments/bill/20RS/hb8/bill.pdf>

Q: What action do eligible providers need to take to ensure timely payment?

A: Eligible providers need to complete 3 steps in order to ensure timely payment from MCOs. The first step is to submit a current IRS W-9 form listing their provider Tax Identification Number. The second step is completing the ACH validating process for Electronic Fund Transactions. The process is listed below by MCO. The last step is to complete a Directed Payment Agreement for each Kentucky MCO. Completed forms should be sent to the plan contacts provided below.

Q: What process needs to be completed for the electronic payment to be processed by the MCO to the provider?

A: The process is listed below by MCO.

**Anthem/Molina Passport/Humana/Aetna:** Complete the standardized ACH/EFT intake form and submit to plan contacts listed within the FAQ document.



HB8 Electronic  
Payment Form.pdf

**WellCare:** Register with WellCare of Kentucky's Provider Portal and elect EFT/ACH payment or default to paper check. Providers who are already registered should log into the system to validate payment information. A link to the provider registration portal is included here: [Payspan | Login Page \(payspanhealth.com\)](https://payspanhealth.com)



Wellcare Provider  
Registration Process-f



Wellcare PAYSPAN  
FAQ\_11\_2015.docx

**United:** For providers not currently enrolled in United's EFT payment program, the form below must be completed and submitted along with a bank letter from the last 90 days. Providers who are already registered should log into the system to validate payment information. Both documents can be sent to either: [hb8supportingdocs@uhc.com](mailto:hb8supportingdocs@uhc.com) or faxed to 855-755-4699. All inquires should go to the same email address.



United Authorization  
for EFT.pdf

Q: When should I receive my first payment?

A: Payments to ground ambulance providers will be issued within 10 working days of receipt of funds from DMS if: (1) the provider has completed the electronic payment registration process, (2) signed the MCO payment agreement and (3) submitted a W-9 tax form.

Q: Why do I need to complete a W-9 and an ACH Form if I'm already contracted and receiving payments from an MCO?

A: Ensuring that a current W-9 form is on file with MCOs removes the risk of payment delays. Having updated forms also addresses participating vs non-participating required coordination components. The process is designed to ensure that all payments are made timely through electronic payments. Completing the ACH forms allows for EFT payments across all eligible providers expediting required reporting and payment components.

Q: What is a Direct Payment Agreement and why do I need to execute one in order to receive a payment?

A: The Direct Payment Agreement outlines the contractual relationship between the health plans and providers. The contract ensures that payment terms, timelines, and liabilities are clearly defined between the parties. Completing the agreement is required prior to execution of payments and will ensure timely program execution.



Direct Payment  
Agreement 04292021

Q: Who should I contact to update points of contacts, change payment information, or direct MCO questions? Where do I submit completed documents?

A: Points of contact can be found below for all Managed Care Organizations.

MCO	Name	Email
Aetna	n/a	KyProviderRelations@Aetna.com
Anthem	Jeff Geldert	Jeff.Geldert@Amerigroup.com
Humana	n/a	KYMedicaidMarketFinance@Humana.com
Molina Passport	Scott Worthington	KYDirectedPayments@passporthealthplan.com
United	n/a	hb8supportingdocs@uhc.com
Wellcare	Anthony Piagentini	Anthony.Piagentini@Wellcare.com